

**A Continuing Education Activity for Pharmacists and Pharmacy Technicians  
Presented by Maryland Society of Health-System Pharmacists and the  
University of Maryland School of Pharmacy**

**An Ounce of Prevention:  
Best Practices for Avoiding Dispensing Errors in Pharmacy Settings**

**Thursday, October 28, 2010**

6:00 – 9:00 pm

University of Maryland School of Pharmacy in Pharmacy Hall  
20 N. Pine Street - Baltimore, Maryland

The statistics on the prevalence and impact of medication errors are staggering. Medication errors occurring either in or out of the hospital, are estimated to account for 7,000 deaths annually and 1.3 million cases of harm annually. These errors result in extra medical costs of over \$3.5 billion a year. The Institute of Medicine and the Institute of Safe Medication Practices have identified several issues in the medication use process in which pharmacy personnel can directly impact patient safety. This educational activity is intended to provide a broad review of the facets of operational and organizational processes that either promote or prevent medication errors. It will also allow for a highly interactive exchange where participants can apply their knowledge of medication safety concepts.

**Learning Objectives:**

At the conclusion of this knowledge-based activity, the participant will be able to:

1. Identify limitations in human perception and behavior that can lead to medication errors.
2. Describe the necessary elements of a culture of safety in a healthcare organization.
3. Appropriately utilize the nomenclature and terminology found in the medical safety literature.
4. Implement best practices in the drug distribution system that reduces the likelihood of medication errors.

**Faculty:**

**E. Robert Feroli, Jr., PharmD., FASHP**

Medication Safety Officer  
The Johns Hopkins Hospital

**Bruce Gordon, RPh, Pharm.D.**

Principal, Pharmacy Consultant  
Premier Consulting Services Group

**Target Audience:** Pharmacists and Pharmacy Technicians in all settings

**REGISTRATION & FEES**

- MSHP MEMBER \$20.00
- MSHP NON MEMBER \$30.00
- PHARMACY TECHNICIAN \$15.00

You can call your registration into MSHP using a credit card or complete the second page of this form and return it by fax or mail to MSHP.

**mshp@rxassociationmgt.com**

**Phone: 410-465-9975**

**Fax: 410-465-7011**

Mailing address: 8480M Baltimore National Pike, #252  
Ellicott City, MD 21043

**Activity Schedule**

6:00 pm – 7:00 pm

Registration and Buffet Dinner (non-educational activity)

7:00 pm – 7:30 pm

Anatomy of a Medication Error: Mechanisms of Human Frailties

E. Robert Feroli, Jr., PharmD., FASHP

7:30 pm – 8:00 pm

Establishing a Culture of Safety in a Healthcare Organization

Bruce Gordon, RPh, Pharm.D.

8:00 pm – 9:00 pm

Interactive Discussion: Error Hotspots and Error Concepts.

Moderators: Dr Feroli and Dr Gordon

**ACPE Universal Activity Numbers:**

0025-9999-10-079-L05-P (pharmacists)

0025-9999-10-079-L05-T (technicians)

The University of Maryland School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This activity meets the ACPE criteria for two contact hours (0.2 CEUs) of continuing education credit. Statements of credit will be mailed to participants approximately three weeks after the activity to those who successfully complete the activity. Successful completion of this activity requires your signature on the sign-in sheet, the completion of an activity evaluation form, and participation in the entire activity. The evaluation forms must be completed and returned at the conclusion of the activity. This activity is sponsored by the University of Maryland School of Pharmacy and the MSHP.



**Cancellation Policy**

Registered participants may cancel their registration before October 20, 2010 for a full refund by contacting MSHP. This event may be rescheduled by the organizers. All participants will be notified in advance if this occurs. In the event that this activity is cancelled by the organizers, all attendees will receive a refund of their registration fees by mail.

**YES - I WOULD LIKE TO REGISTER FOR:  
An Ounce of Prevention: Best Practices for Avoiding Dispensing Errors in Pharmacy Settings  
Thursday October 28, 2010 at Pharmacy Hall at the University of Maryland.**

Your Name: \_\_\_\_\_

Your Hospital or Health Care Facility: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Day Phone \_\_\_\_\_

I am registering as a:

MSHP Member - \$20.00       NON-MSHP Member - \$30.00

Pharmacy Technician - \$15.00

**PAYMENT METHOD**

CHECK ENCLOSED (payable to **MSHP**)

I am paying by credit card:

MasterCard       Visa       American Express

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CARD NUMBER

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**CREDIT CARD RESERVATIONS CAN BE SUBMITTED BY PHONE, FAX OR E-MAIL**

**CONTACT THE:**

**MARYLAND SOCIETY OF HEALTH SYTEM PHARMACISTS**

**PHONE: 410-465-7011**

**FAX: 410-465-9975**

**E-MAIL: [mshp@rxassociationmgt.com](mailto:mshp@rxassociationmgt.com)**

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